



Thank you
FOR YOUR USUAL
PATRONAGE & WE ARE LOOKING
FORWARD TO SERVE YOU BETTER

///OLUFUNNY DIGITAL PRINTS
08093053055



CLEANING | FACILITY MANAGEMENT | FUMIGATION
LANDSCAPING | LAUNDRY SERVICES | HOTEL BOOKINGS
FLIGHT BOOKINGS | TAXI & DELIVERY SERVICES
& DIESEL SUPPLY

COMPANY
PROFILE

+2349062105588 +2348054590777 +2348091111880 +2348036427242
✉ Email: glimsservice@gmail.com 🌐 www.glimsservices.wixsite.com/glims
NO 1 MAKAMA "B" WARD, OFF ABUJA ROAD, YOLA TOWN, ADAMAWA STATE.

VISION & MISSION STATEMENTS

MISSION: To provide sparkling and sustainable cleaning and management services for everyone. We are positioned to take custody and care of all property like our own. GLIMS will be driven by exemplary ethical standards of services.

VISION: To Become a Globally Competitive but Locally Relevant Cleaning, Facility Management and Landscaping business within and outside Nigeria.

PROFESSIONAL STAFF

- 1 A Professional Team of Dedicated Cleaning Personnel
- 2 A Transformative Environmental and Landscaping Team
- 3 An Efficient Group of Facility Management Professionals & Experts in Fumigation of all type.
- 4 Expert and Exposed Staff Trained by Experienced & Excellent Consultants
- 5 Open to all Options & Opportunities in Subscription Services.

OUR COMPETITIVE EDGE

- 1 Trustees and Consultants are Globally Competitive but Locally Relevant
- 2 Up-to-Date Personnel Training in Critical Professional Skills & Competencies
- 3 Updated Registration with Professional and Regulatory Institutions & Organizations
- 4 Services are Deliberately Targeted at the Exclusive & Classy Clientele.

GLIMS SERVICES CV.

Currently Glims is providing its services in Sanda Lodge, off Abuja Road Yola Town Adamawa State, Nigeria. We are also offering our services in different areas both within Jimeta and Yola Metropolis, ranging from Private Houses, offices and other NGOs.

CLIENT SATISFACTION

Close Supervision of Crucial Areas and Close Attention to Critical Details are major keys to our success! Customers will regularly see our quality control personnel inspecting our services within their facilities. Our daylong and nightlong supervisors will always routinely visit our staff on-site, while services are being performed to ensure complete customer satisfaction. Our mission statement is our commitment to our clients, and it truly sets us apart from our competitors! We don't just talk about what we do; we actually do it. Our Customer Satisfaction Team members are fully equipped with the right tools and technology. Every inspection or customer interaction is logged into our Customer Relationship Management Software and a service ticket is created. This ticket is then rated based to the urgent or otherwise is the service required. The task will then be assigned appropriately for requisite action. Every step taken will be logged to the relevant ticket. Tickets are only resolved once all parties are satisfied with the resolution. These tickets then become a permanent part of the client's record. This assures the client that any issue, be it service related, billing related etc. will be followed through and thorough until complete customer satisfaction is achieved.

BACKGROUND TO THE COMPANY

GLIMS Services is a new but steadily growing Facility Management, Cleaning and Landscaping Service Company. It is driven by a group of industry young and energetic professionals with competitive experience in the cleaning industry, facilities management and environmental landscaping. The company is wholly Nigerian owned and operated.

We are unique in two key ways namely:

1. We are a Green Business, which is not the usually regular cleaning and management services;
2. Our services are target specific towards the Upmarket, that is, we offer Exclusive Services to a select clientele. Founded in 2020, we presently servicing 4 major clients and across substantial square feet, every day of the week. These engagements range from office spaces with modest staffing to large clients in the hotel and hospitality industry in the heart of Yola, in Adamawa State. Our trained and uniformed crews maintain a top-notch professional image that will complement other businesses and stand out. All Glims Services personnel are equipped to deliver

the most qualitative and competitive services to all clientele. At any point, all staff can easily be security-tracked by the local police to guarantee the security and safety of clienteles' structures, facilities and equipment at the workplace, marketplace, office, school, etc. GLIMS is tailored by a competent Board of Directors who are established industry experts who have made their mark in different sectors of the economy.

AREAS OF SPECIALIZATION

- ▶ Cleaning Services
- ▶ Facility Management
- ▶ Environmental Landscaping
- ▶ Fumigating
- ▶ Laundry Services
- ▶ Flight Bookings
- ▶ Hotel Bookings
- ▶ Diesel Supply Services
- ▶ Taxi & Delivery Services (Yola & Abuja)
- ▶ House Agent
- ▶ Security Guards Provision (Hunters)

